

## EPISODE 85: TRY TO SEE IT MY WAY INTERVIEW WITH DR. TIM MUEHLHOFF

### 1. PERSPECTIVE TAKING

- Definition: “The capacity to assume and maintain another’s point of view”

### 2. COMMUNICATION NOISE

- Semantic noise: using words which could have different meanings in different cultures
- Psychological noise: trip wire, feeling judged or threatened

### 3. WHY HAS THIS SKILL BEEN LOST?

- Cultural wars
- Cloistered into groups
- Talking is seen by some as condoning, compromising
- World have become more diverse
- Issues have become more complex

### 4. HOW DO WE GET IT BACK?

- Leader can set the tone
- Make it safe to dialogue and not judge

Are there other communication-related topics you’d like to hear the Communication Guys address? Let us know on our [Facebook page](#).